# MOHAMED THASNEEM ABDUL SALEEM

## IT SUPPORT ENGINEER / INNOVATATIVE SOFTWARE ENGINEER/MOBILE DEVELOPER/ FULL- STACK DEVELOPER/COMPUTER PROGRAMMER /APPLICATION DEVELOPER/

### SAUDI COUNCIL ENGINEER MEMBERSHIP NO – 1131541

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|---|---|---|---|
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## APPLICATION FOR: - IT SUPPORT ENGINEER / INNOVATATIVE SOFTWARE ENGINEER

**Dear Hiring, Professional / HR Team**

Innovative and passionate Software Engineer & IT Support Engineer with a Bachelor of Computing (Software Engineering Major) from Curtin University, dedicated to solving complex problems through technology. With expertise in full-stack development, mobile app creation, game design, and technical support, I bring both creativity and reliability to every project and team I work with.

Fluent in Java, C++, Python, and skilled in frameworks like Spring Boot, React, Android Studio, and Django, I have a strong portfolio that includes practical applications such as a Food Ordering App and the immersive Game of Catz. Alongside development, I've supported and maintained IT infrastructures, troubleshooted system issues, provided software and hardware support, and ensured high system availability for end users and clients.

In my role as an **IT Support Engineer**, I have:

- Delivered hands-on technical assistance across software, hardware, and networking issues.
- Set up, configured, and maintained systems and workstations.
- Supported users remotely and on-site, ensuring smooth daily IT operations.
- Conducted routine maintenance, backups, and security checks
- Provided documentation and user training to improve system usability

Recognized for a strong agile mindset, problem-solving ability, and leadership, I thrive in cross-functional environments. I am committed to writing clean, maintainable code and delivering support that keeps systems running smoothly. My skillset extends into database management, cloud development and cybersecurity, constantly evolving through continuous learning and industry engagement.

Open to exciting collaborations and opportunities—let's build and support solutions that truly make a difference.

Sincerely,

MOHAMED THASNEEM

# MOHAMED THASNEEM ABDUL SALEEM

## IT SUPPORT ENGINEER / INNOVATATIVE SOFTWARE ENGINEER

An enthusiastic and dedicated IT Support Engineer and Software Developer with 4+ years of experience in technical support, system administration, and full-stack software development. Adept at managing IT infrastructure, resolving technical issues, and delivering scalable, user-focused digital solutions.

I am seeking a challenging opportunity in a forward-thinking organization where I can utilize my combined skills in IT support and software engineering to contribute to operational efficiency and technological innovation. Motivated by continuous learning and committed to delivering results through hard work, adaptability, and a strong technical foundation.

**@** asmthasneem240@gmail.com   **+966538670902**   **+966538670902**   **Saudi Arabia**

## WORKING EXPERIENCE SUMMARY

Total Years of Experience: - 4+ Years
Country Experience: - **Sri Lanka, Saudi Arabia.**

## WORK EXPERIENCE

❖ **IT Support Engineer** – ASMACS (Saipem Project, KSA)
*Jan 2025 – May 2025*

- Provided end-user support in a high-demand engineering environment, resolving hardware, software, and network issues for onsite and remote teams.

- Set up and maintained secure IT systems, ensured compliance with data protection protocols, and supported AutoCAD, Revit, STAAD Pro, and other engineering tools.

- Created detailed technical documentation, user guides, and delivered training to streamline IT onboarding and support processes.

- Implemented routine maintenance, backups, and cybersecurity checks, minimizing downtime and enhancing operational efficiency.

❖ **Freelance IT Consultant & Developer** – Microsoft UHRS, Fiverr
*Apr 2022 – Dec 2024*

- Completed 10+ freelance projects in mobile/web app development, custom software, and IT troubleshooting for clients worldwide.

- Designed scalable full-stack solutions, integrated third-party APIs, and implemented responsive user interfaces.

- Provided remote support, configured client systems, and documented project deliverables.

## TECHNICAL SKILLS

- IT Support & Systems: System Installation & Configuration, Hardware/Software Troubleshooting, Windows/Linux OS, Networking, Office 365, Remote Support
- Software Development: Full-Stack Development, Mobile App Development, RESTful API Integration, Object-Oriented Programming, UI/UX Design
- Programming: Java, Python, C++, JavaScript, React.js, Node.js, SQL, Firebase, Android SDK
- Frameworks & Tools: Spring Boot, .NET, Django, Android Studio, Git, Postman, IntelliJ, Visual Studio
- Database & Cloud: MySQL, Firebase, MongoDB, SQLite, JDBC
- DevOps & Methodologies: Agile & Scrum, CI/CD, Version Control, Secure Coding Practices

## SOFT SKILLS

- Problem Solving & Analytical Thinking
- Communication & Interpersonal Skills
- Adaptability & Quick Learning
- Time Management & Multitasking
- Team Collaboration & Leadership
- Critical Thinking & Decision Making

- ❖ **Associate Software Engineer** – We2Dev (Pvt) Ltd, Colombo
  *Mar 2022 – Dec 2024*

  - Collaborated on end-to-end software projects using Java, Python, and React, focusing on enterprise application design and modular development.

  - Conducted rigorous testing, wrote clean code, and optimized backend performance.

  - Assisted in project planning, sprint reviews, and participated in code reviews to improve code quality and delivery timelines.

    📄 [Experience Letter](#)

- ❖ **Software Engineer Intern** – LifeLine Advertising (Pvt) Ltd, Colombo
  *Feb 2021 – Feb 2022*

  - Developed and integrated RESTful APIs, worked on bug fixes and UI enhancements, and contributed to internal tool development.

  - Learned agile processes, collaborated in stand-up meetings, and contributed to documentation and internal QA.

    📄 [Experience Letter](#)

## KEY PROJECTS

**IT Infrastructure Setup & Software Deployment for Engineering Teams**
*IT Support Engineer | Jan 2025 – May 2025*

- Configured and deployed workstations with engineering-specific software (AutoCAD, Revit, STAAD Pro, etc.) for project readiness.

- Implemented secure IT environments with antivirus, firewall tools, and remote collaboration platforms (Teams, Zoom).

- Automated routine IT support tasks using PowerShell and managed centralized IT documentation and licensing.

- Technologies: Windows 10/11, Group Policy, Office 365, AutoCAD, SCCM, PowerShell.

**Complex Maze Game**
*Developer | Jan 2024 – Mar 2024*
[GitHub Link](#)

- Created a desktop maze game with advanced puzzles, traps, and power-ups.

- Applied Strategy and Decorator patterns to enable scalable gameplay.

- Designed a responsive UI using Java Swing and conducted rigorous game testing.

- Technologies: Java, OOP, Swing, Git.

## EDUCATION QUALIFICATION

- ▪ **Curtin University, Australia**
  *Bachelor of Computing, Software Engineering – First Class Honors*
  GPA: 82.54 | Jan 2021 – Jan 2024
  📄 [Certificate](#) | 🌐 [Website](#)
- ▪ **Wayamba University of Sri Lanka**
  *Diploma in Software Engineering (Part-Time) – Distinction*
  GPA: 84.82 | Jan 2021 – Jun 2022
  📄 [Certificate](#) | 🌐 [Website](#)

## LANGUAGE SKILL

- English – Professional Level
- Tamil – Native Language
- Arabic – Basic Level

## PROFESSIONAL CERTIFICATION

- ▪ **SCE Certified Software Engineering Specialist**
  Saudi Council of Engineers
  *Membership No: 1131541*
  *Since: April 2025*
  📄 [Certificate](#)
- ▪ **Internship Certificate in Artificial Intelligence**
  NoviTech R&D Pvt Ltd (2024)
  📄 [Certificate](#)
- ▪ **BooTCamp in Internet of Things With AI**
  NoviTech R&D Pvt Ltd (2024)
  📄 [Certificate](#)

## AWARDS

- ▪ Certificate of Excellence – SLIIT Dean's List (2021)
  📄 [Certificate](#)
- ▪ 3x Letters of Commendation – Curtin University (2021–2023)
  📄 [Letter from Dean](#)

## DRIVING LICENSE

Classes: - Light Vehicle
Sri Lanka: - B3550424

## SOCIAL MEDIA

🔗 LinkedIn: [linkedin.com/in/thasneem240](https://linkedin.com/in/thasneem240)
📱 WhatsApp: [+966 538670902](#)

### Smart Tele Doctor Service App
*Team Lead & Developer | Feb 2023 – Nov 2023*
GitHub Link

- Led a team in building a mobile telemedicine application to connect patients and doctors.

- Integrated a custom AI chatbot for medical Q&A and real-time video/audio communication using Agora API.

- Developed user authentication, doctor/pharmacy search, and payment features.

- Technologies: Java, Firebase, Android SDK, Agora API.

### Terminal-Based Calendar Application
*Developer | Jul 2023 – Nov 2023*
GitHub Link

- Built a CLI calendar tool supporting multi-language switching and Jython script execution.

- Included features like event creation, recurring events, and plugin support.

- Technologies: Java, Jython, I18N libraries.

### ICC Cricket Tournament DB System
*Database Designer & GUI Developer | Jul 2022 – Nov 2022*
GitHub Link

- Designed a relational database and developed a GUI to manage cricket tournament data.

- Enabled data entry, update, search, and statistical queries through an interactive Swing interface.

- Technologies: Java, MySQL, JDBC.

### Food Ordering Mobile Application
*Mobile App Developer | Jul 2022 – Nov 2022*
GitHub Link

- Developed an Android app for placing and tracking food orders with intuitive UI and backend logic.

- Implemented real-time menu listing using Recycler Views.

- Technologies: Java, Android Studio, SQLite/Firebase.

**PASSPORT DETAILS**

- Passport Number – N11393826
- Passport Issue Date – 21/05/2024
- Passport Expiree Date – 21/05/2034
- Passport Issue Country – Sri Lanka

**PERSONAL INFO & AVAILABILITY**

- Date of Birth: - 03. January.1998
- Age: - 26 Y
- Nationality: - Sri Lankan
- Sex: - Male
- Marital Status: Single
- Iqama: Transferable
- Iqama Profession: Software Engineer
- Start Date: Immediate
- Relocation: Open

**INTERESTS**:

- AI
- Mobile & Web Apps
- Game Design
- Tech Community Engagement
- Cybersecurity

**NON-RELATED REFERENCE**

- Mr.Mohammed Sathik,
  QC Civil Inspector,
  Technip Energies,
  Italy SPA,
  Riyadh Refinery,
  +966 553298013,
  mohammed.abduljabbar@ten.com

- Mr.A.J. Mohamed Nawas ,
  ATTORNEY-AT-LAW ,
  +94 777411782
  nawasajm87@gmail.com

Thank you for taking the time to review my CV. I look forward to the opportunity to further discuss how I can contribute to your team.

Regards,

*A. S. Mohamed Thasneem*